

# MANUFACTURER INDUSTRY NOTIFICATION

For Paper and Digital/Paperless Coupon Redemption



October 30, 2025

Hot Line # 1-800-833-7096

For inquiries, please see below:

## Clearinghouse Personnel

Email inquiries to [clearinghouse.inquiries@rrd.com](mailto:clearinghouse.inquiries@rrd.com)

## Retailers

By Phone: 800-833-7096

By Email: [retailer.inquiry@rrd.com](mailto:retailer.inquiry@rrd.com)

Please include contact name and phone number so we may effectively handle your inquiry

If you need further information, please visit:

<https://www.rrd.com/contact/other/coupon-redemption>

## Glossary



### Brands/Products

Brands/products on which the manufacturer has previously couponed and advised NCH of; may not be all-inclusive



### Family Codes

Family codes as provided by the manufacturer; may not be all-inclusive of the manufacturer's complete family code structure



### Manufacturer Merger

A manufacturer merging into an existing NCH client



### Manufacturer Name Change

A NCH client changing their corporate name



### Manufacturer Redemption Address Change

A NCH client moving to another agent or beginning to process in-house



### Manufacturer Redemption Clarification

Further details pertaining to NCH client company prefixes, brands, family codes, etc.



### Manufacturer Split

A NCH client who has sold products to another manufacturer



### New NCH Manufacturer

A manufacturer new to NCH who may or may not have coupons in the marketplace

The information provided herein is accurate to the best of NCH Marketing Services' knowledge.

## Manufacturer Merger

The information below pertains to both paper and digital/paperless submissions. Digital/Paperless offers must be re-directed for all agents by effective date below. Please email [NCH.retailerservicepaperless@rrd.com](mailto:NCH.retailerservicepaperless@rrd.com) with any digital/paperless offer questions.

Effective Date: 11/5/2025

Previous Manufacturer Name & Address		New Manufacturer Name & Address	
Arcadia Consumer Healthcare, Inc. 801 Union Pacific Blvd Suite 5 CMS Dept. # 53076 Laredo, TX 78045-9475		Arcadia Consumer Healthcare/Atlantis Consumer 1362 P.O. Box 880001 El Paso, TX 88588-0001	
		NCH Account ID Information	
		NCH Manufacturer ID#	1362
		NCH ID# for registration and redemption of digital/paperless offers for NCH Retailers	7117
GS1 Company Prefix	Family Codes	Brands/Products	
0053076 0647692	All	Closys, Fungi-Nail, Kaopectate, Naturelo Supplements, Nizoral, Safetussin, Opti-Nail	

Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.

Example: ABC Company #9999

The information provided herein is accurate to the best of NCH Marketing Services' knowledge.