

MANUFACTURER INDUSTRY NOTIFICATION

For Paper and Digital/Paperless Coupon Redemption



August 26, 2026

Hot Line # 1-800-833-7096

For inquiries, please see below:

Clearinghouse Personnel

Email inquiries to clearinghouse.inquiries@rrd.com

Retailers

By Phone: 800-833-7096

By Email: retailer.inquiry@rrd.com

Please include contact name and phone number so we may effectively handle your inquiry.

If you need further information, please visit: rrd.com/contact/other/coupon-redemption

Glossary

 Brands/Products Brands/products on which the manufacturer has previously couponed and advised NCH of; may not be all-inclusive	 Family Codes Family codes as provided by the manufacturer; may not be all-inclusive of the manufacturer's complete family code structure
 Manufacturer Merger A manufacturer merging into an existing NCH client	 Manufacturer Name Change A NCH client changing their corporate name
 Manufacturer Redemption Address Change A NCH client moving to another agent or beginning to process in-house	 Manufacturer Redemption Clarification Further details pertaining to NCH client company prefixes, brands, family codes, etc.
 Manufacturer Split A NCH client who has sold products to another manufacturer	 New NCH Manufacturer A manufacturer new to NCH who may or may not have coupons in the marketplace

The information provided herein is accurate to the best of NCH Marketing Services' knowledge.

Manufacturer Redemption Address Change

The information below pertains to both paper and digital/paperless submissions. Digital/Paperless offers must be re-directed for all agents by effective date below. Please email NCH.retailerservicepaperless@rrd.com with any digital/paperless offer questions.

Effective Date: 8/31/2026

Manufacturer Name & Address	Forwarding Information	GS1 Company Prefix
Carol's Daughter, LLC #1842 P.O. Box 880001 El Paso, TX 88588-0001	Carol's Daughter, LLC 11910 Parklawn Drive, Suite P Rockville, MD 20852	0820645

Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.

Example: ABC Company #9999

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